

# Brother HL-L2370DW Toner Reset Instruction Guide

## Summary

The document provides manual reset instructions for the toner sheet counter on the Brother HL-L2370DW printer. This is necessary when the toner cartridge chip fails to reset automatically, causing the printer to incorrectly report low toner.

## Manual Reset Steps

1.	<b>Open the front cover</b> of the printer with the power on.
2.	<b>Quickly press and release</b> the "Back" and "Go" buttons, then press "Back" again.
3.	Wait for the display to show <b>“TNR-STR”</b> .
4.	Use the <b>“UP” button</b> to scroll to <b>“TNR-HC”</b> , then press <b>“OK”</b> .
5.	When the display shows <b>“Reset” and “Exit”</b> , press the <b>down arrow</b> to select <b>“Reset”</b> .
6.	The printer will briefly display <b>“Accepted”</b> .
7.	<b>Close the front cover</b> to complete the reset.

## Additional Help

- A video tutorial is available at: [Toner Reset Instructions on You Tube](#)
- For additional detailed instructions see [P03 Brother HL-L2370DW Toner Reset Instructions](#)