

Resources

Where to find help

■ Resources

- Link and Learn
- TSO
- AARP Foundation Portal
- AZ Tax-Aide site
- AZ DOR


How to get to Link and Learn

irs link and learn 

[All](#) [Images](#) [Videos](#) [News](#) [Maps](#) [Shopping](#) [Settings](#) ▾

All regions ▾ Safe search: moderate ▾ Any time ▾

Including results for link learn **taxes**
Search only for "irs" link "and" learn?

 <https://www.irs.gov> > individuals > link-learn-taxes

Link & Learn Taxes | Internal Revenue Service



Link & Learn Taxes is the web-based program providing six certification courses for volunteers and a refresher course for returning volunteers. This training prepares Volunteer Income Tax Assistance (VITA) and Tax Counseling for the Elderly (TCE) partners and volunteers to provide quality tax return preparation services in their local communities.

<https://www.linklearncertification.com>

Link & Learn - Home


Set up a new IRS account: [Forgot Password](#) or [Username? CLICK HERE](#). Loading...

Link and Learn



Home

Certification Tests



Username:


Password:

▶ Sign in to your IRS account:
[Sign in](#)


▶ Set up a new IRS account:
[Create Account](#)

▶ Forgot Password or Username?
[CLICK HERE](#)


Instructor Tools



[Classroom Presentations](#)



[Lesson Plans](#)



[Instructor Guide 4555e](#)


More Help

▶ [Getting Started Tutorial](#)


▶ [IRS Publications and Forms](#)

▶ [Get Adobe® Reader®](#)


Quick Links




[Link & Learn Taxes Lessons](#)




[Certification Test/Retest PDFs](#)




[VITA/TCE Training Guide](#)




[Evaluations](#)




[Practice Lab](#)



[VSOC Training](#)



[Fact Sheet: Continuing Education Credits](#)



[Intake/Interview and Quality Review Training](#)

Link and Learn

The screenshot shows the VITA/TCE Central website interface. At the top, there is a blue header with the VITA/TCE Central logo on the left and the IRS logo on the right. Below the header is a navigation bar with a "Home" link. The main content area is divided into three columns: Certification Tests, Instructor Tools, and Quick Links. The Certification Tests column includes a login form with fields for Username and Password, and buttons for "Sign in" and "Create Account". The Instructor Tools column lists "Classroom Presentations", "Lesson Plans", and "Instructor Guide 4555e". The Quick Links column lists various resources such as "Link & Learn Taxes Lessons", "Certification Test/Retest PDFs", "VITA/TCE Training Guide", "Evaluations", "Practice Lab", "VSOC Training", "Fact Sheet: Continuing Education Credits", and "Intake/Interview and Quality Review Training". Two orange arrows point from the "More Help" section to the "Link & Learn Taxes Lessons" and "Certification Test/Retest PDFs" links. A green arrow points from the "Practice Lab" link to the right.

VITA/TCE Central

Home

Certification Tests

Username:
Username

Password:
Password

▶ Sign in to your IRS account:
[Sign in](#)

▶ Set up a new IRS account:
[Create Account](#)

▶ Forgot Password or Username?
[CLICK HERE](#)

Instructor Tools

- Classroom Presentations
- Lesson Plans
- Instructor Guide 4555e

More Help

- [Getting Started Tutorial](#)
- [IRS Publications and Forms](#)
- [Get Adobe® Reader®](#)

Quick Links

- [Link & Learn Taxes Lessons](#)
- [Certification Test/Retest PDFs](#)
- [VITA/TCE Training Guide](#)
- [Evaluations](#)
- [Practice Lab](#)
- [VSOC Training](#)
- [Fact Sheet: Continuing Education Credits](#)
- [Intake/Interview and Quality Review Training](#)

Practice Lab

Hello, AIRicc Options Change Language

Practice Lab - Home

Welcome to the practice lab. The links below will help you get a better understanding of the software and best practices regarding tax processes. If you would like to begin using the software in the practice area, please press the link below.

[Go to Practice Area »](#)

Section 1: Getting Started with TaxSlayer Pro Online

- [User Guide](#)
- [Pro Online: Login and Passwords](#)

Section 2: Configuring TaxSlayer Pro Online

- [User Guides](#)
- [Setting up Site Information](#)
- [Security Templates](#)
- [Adding Preparers](#)
- [Working with Custom Questions](#)
- [Configuring Printing](#)
- [Managing Returns](#)
- [Reports](#)
- [Managing Multiple Sites](#)
- [Contingency Procedures](#)

Section 3: Installing TaxSlayer Pro Online

- [User Guides](#)
- [Contingency Procedures](#)
- [Installation and Network Configuration](#)
- [Setting up Site Information](#)
- [Setting up Security Templates](#)
- [Adding Preparers](#)
- [Custom Questions](#)
- [Printing Configuration](#)
- [Managing Returns](#)
- [Updating and Transferring](#)

Section 4: Preparing a Return

- ▶ User Guides
- ▶ Starting a Tax Return
- ▶ Entering Basic Income Part 1
- ▶ Entering Basic Income Part 2
- ▶ Entering Adjusted Gross Income
- ▶ Entering Standard and Itemized Deductions
- ▶ Entering Basic Credits
- ▶ Entering Other Taxes
- ▶ Entering Refunds, Payments and Estimates
- ▶ Working with the Affordable Care Act
- ▶ Completing a State Return
- ▶ Advanced Tax Topics Part 1
- ▶ Advanced Tax Topics Part 2
- ▶ Printing a Return
- ▶ Searching for Existing Taxpayers
- ▶ Completing an Amended Return
- ▶ Completing 1040-NR

Section 5: Electronic Filing

- ▶ User Guides
- ▶ Creating the e-file
- ▶ Electronically Filing a State Return
- ▶ The Review Process
- ▶ Submitting e-files
- ▶ Working with Acknowledgements

Section 6: Enhancements and Miscellaneous

- ▶ User Guide
- ▶ TaxSlayer Scanned Documents
- ▶ TaxSlayer FSA
- ▶ TaxSlayer Enhancements
- ▶ Practice Return 1
- ▶ Practice Return 2
- ▶ Practice Return 3
- ▶ Practice Return 4
- ▶ Practice Return 5
- ▶ Practice Return 6
- ▶ Practice Return 7
- ▶ Practice Returns Puerto Rico
- ▶ Practice Return International
- ▶ Practice Return Military
- ▶ Recorded Webinar 1: Desktop & Contingency
- ▶ Recorded Webinar 2: Site Administration
- ▶ Recorded Webinar 3: Return Preparation 1
- ▶ Recorded Webinar 4: Return Preparation 2
- ▶ Recorded Webinar 5: Software Enhancements

The screenshot shows the TaxSlayer Practice Lab interface. At the top, it says 'Practice Lab' and 'Hello, AIRicc'. There are navigation options for 'Options' and 'Change Language'. The main content area is titled 'Practice Exercise 2 - Kirk' and includes a table of 'Answer Checkpoints'.

Practice Lab Hello, AIRicc Options Change Language

Contingency Procedures Updating and Transferring

TaxSlayer

Practice Exercise 2
0m 20s

CONTENT	ATTACHMENTS (2)
01. Practice Exercise 2 - Kirk	00:15
▶ 02. Practice Exercise 2 - Kirk	00:05

Practice Exercise 2 - Kirk

Click the Attachment tab to download the return scenario

Answer Checkpoints

AGI:	\$62,633
Penalty on Early Withdrawal of Savings:	\$24
Non-refundable Education Credit:	\$1,500
Refund:	\$6,986

Practice Lab Hello, AlRicc Options Change Language

TaxSlayer

Practice Exercise 2
0m 20s

CONTENT ATTACHMENTS (2)

2020 Practice Exercise 2 Scenario 218.6KB

2020 Practice Exercise 2.1040 P... 929.7KB

Practice Exercise 2 - Kirk

Click the Attachment tab to download the return scenario

Answer Checkpoints

◦ AGI:	\$62,633
◦ Penalty on Early Withdrawal of Savings:	\$24
◦ Non-refundable Education Credit:	\$1,500
◦ Refund:	\$6,986

TaxSlayer Practice Lab Example Tax Returns

Exercise Number Two – Basic Competencies

BASIC INFORMATION

<i>Client's Social Security Number</i>	400-zerozero-4703
<i>Filing Status</i>	Married; would like to file together
<i>Taxpayer First Name, Initial, and Last Name</i>	James T. Kirk
<i>Taxpayer's Date of Birth</i>	3/1/1967
<i>Taxpayer's Occupation</i>	Administrative Assistant
<i>Secondary First Name, Initial, and Last Name</i>	Sherry S. Kirk
<i>Secondary SSN</i>	400-zerozero-4704
<i>Spouse's Date of Birth</i>	6/15/1968
<i>Secondary's Occupation</i>	Nurse

**JAMES & SHERRY KIRK
389 DAVANT STREET
CAPE CANAVERAL, FL 32920
2020 INCOME TAX RETURN**

Questions



Comments



The AARP Portal!

■ A quick trip around the Portal

- How to get there.
- The infamous “RED” folder

RED folder

The screenshot shows the AARP Foundation Tax-Aide website interface. At the top left is the logo with the text "AARP Foundation" and "TAX-AIDE" in large letters, with the tagline "Free tax assistance for those who need it most" below it. To the right is a search bar containing "4012" and a user profile for "ALFRED RICCIARDI". A navigation bar below the logo contains links for Home, Dashboards, Reports, Contacts, Manage Reimbursements, Orders, Libraries (highlighted in yellow), Training, Volunteer Hours, and More. The main content area is titled "Libraries" and shows "20 items • Sorted by Last Activity". A grid of library folders is displayed, including "Tax-Aide: General Information", "Tax-Aide: Volunteer Portal - New", "Tax-Aide: Learning Management System (LMS)", "National Tax Training Committee" (highlighted in red), "Tax-Aide: Training and Tax Law", "Tax-Aide: Volunteer Portal - Old", "Tax-Aide: Regional Meetings", "Tax-Aide Webinar Support", "PROSPECTIVE VOLUNTEER (PV) LIBRARY", "Tax-Aide: Prospective Volunteer", "Service Delivery Models", "Tax-Aide: COVID Resources", "Veterans, Military and Families", and "Tax-Aide: Technology".

Change the View

AARP Foundation

TAX-AIDE

Free tax assistance for those who need it most

Search...


ALFRED RICCIARDI

Home Dashboards Reports Contacts Manage Reimbursements Orders Libraries Training Volunteer Hours More


Libraries

Tax-Aide: Training and Tax Law

8 items



A - Training Resources




B - Tax Return Reference Mat...



C - Tax Law



D - State Tax Assistance Pro...



E- Prior Year Tax Return Refe...

Category: Training and Tax Law

Item	Item Name	Item Description	Item Type
1	2021 Tax Return Reference Matrix	2021 Tax Return Reference Matrix	Document
2	2021 Tax Law	2021 Tax Law	Document
3	2021 State Tax Assistance Procedures	2021 State Tax Assistance Procedures	Document
4	2021 Prior Year Tax Return Reference Matrix	2021 Prior Year Tax Return Reference Matrix	Document

Category: Training and Tax Law

Item	Item Name	Item Description	Item Type
1	2021 Tax Return Reference Matrix	2021 Tax Return Reference Matrix	Document
2	2021 Tax Law	2021 Tax Law	Document
3	2021 State Tax Assistance Procedures	2021 State Tax Assistance Procedures	Document
4	2021 Prior Year Tax Return Reference Matrix	2021 Prior Year Tax Return Reference Matrix	Document

Category: Training and Tax Law

Item	Item Name	Item Description	Item Type
1	2021 Tax Return Reference Matrix	2021 Tax Return Reference Matrix	Document
2	2021 Tax Law	2021 Tax Law	Document
3	2021 State Tax Assistance Procedures	2021 State Tax Assistance Procedures	Document
4	2021 Prior Year Tax Return Reference Matrix	2021 Prior Year Tax Return Reference Matrix	Document

Change the View


AARP Foundation
TAX-AIDE
We tax assistance for those who need it most









Search...

ALFRED RICCIARDI

Home Dashboards Reports Contacts Manage Reimbursements Orders **Libraries** Training Volunteer Hours More

Libraries
Tax-Aide: Training and Tax Law
Items



Title ↑	Last Modified Date
 A - Training Resources	9/20/2021 1:52 PM
 B - Tax Return Reference Materials	8/17/2020 4:20 PM
 C - Tax Law	8/15/2020 6:14 PM
 D - State Tax Assistance Program	2/10/2021 11:30 AM
 E- Prior Year Tax Return Reference Materials	9/20/2021 12:35 PM
 Catalog of Materials Nov 2021	11/2/2021 11:15 AM
 Change Log Training and Tax Law Library	11/11/2021 11:35 AM
 Table of Contents – Tax-Aide Training and Tax Law Library	11/17/2021 9:00 AM

Inside the “Red” folder

Libraries
Tax-Aide: Training and Tax Law
8 items

- A - Training Resources
- B - Tax Return Reference Mat...
- C - Tax Law
- D - State Tax Assistance Pro...
- E - Prior Year Tax Return Refe...

- Catalog of Materials Nov 2021
- Change Log Training and Tax...
- Table of Contents – Tax-Aide ...

Inside the “Red” folder

Libraries

Tax-Aide: Training and Tax Law

8 items



A - Training Resources



B - Tax Return Reference Mat...



C - Tax Law



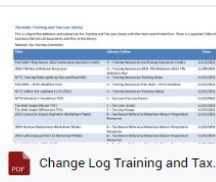
D - State Tax Assistance Pro...



E - Prior Year Tax Return Refe...



Catalog of Materials Nov 2021



Change Log Training and Tax...



Table of Contents - Tax-Aide ...

Inside the “Red” Folder

The screenshot displays the AARP Foundation Tax-Aide website interface. At the top left is the logo for AARP Foundation TAX-AIDE, with the tagline "Free tax assistance for those who need it most". A search bar contains the text "scope manual". The user profile "ALFRED RICCIARDI" is visible in the top right. A red navigation bar includes links for Home, Dashboards, Reports, Contacts, Manage Reimbursements, Orders, Libraries (highlighted), Training, Volunteer Hours, and More. Below the navigation bar, the breadcrumb path is "Libraries > Tax-Aide: Training and Tax Law > A - Training Resources", with a sub-header "10 items". The main content area shows ten folder icons arranged in two rows of five. The folders are: 2021 TRS Webinars, All-In-One Lessons, Continuing Education Credits, Pub 4491 - NTTC Modified, Self Study, Training Materials, Training Slides, Training Videos, Workbook, and Training Handbook 2021. The Training Handbook 2021 folder has a red icon and a small red dot in the top right corner, indicating it is the "Red Folder".

Inside the “Red” folder

The screenshot shows the AARP Foundation Tax-Aide website interface. At the top left is the logo for AARP Foundation TAX-AIDE with the tagline "Free tax assistance for those who need it most". To the right is a search bar containing "4012" and a user profile for "ALFRED RICCIARDI". A navigation bar below the logo contains links: Home, Dashboards, Reports, Contacts, Manage Reimbursements, Orders, Libraries (highlighted in yellow), Training, Volunteer Hours, and More. On the far right, a vertical yellow button says "Need Help?".

The main content area is titled "Libraries" and "Tax-Aide: Training and Tax Law" with "8 items". Below this is a grid of folder icons. The second folder from the left, labeled "B - Tax Return Reference Mat.", is circled in orange. Other folders include "A - Training Resources", "C - Tax Law", "D - State Tax Assistance Pro...", and "E - Prior Year Tax Return Refe...". Below the folder grid are three document thumbnails: "Catalog of Materials Nov 2021", "Change Log Training and Tax...", and "Table of Contents - Tax-Aide ...".

Inside the “Red” folder

The screenshot shows the AARP Foundation Tax-Aide website. At the top left is the logo with the text "AARP Foundation TAX-AIDE" and the tagline "Free tax assistance for those who need it most". A search bar contains the number "4012". The user name "ALFRED RICCIARDI" is displayed in the top right. A navigation bar includes links for Home, Dashboards, Reports, Contacts, Manage Reimbursements, Orders, Libraries (highlighted in yellow), Training, Volunteer Hours, and More. Below the navigation bar, the "Libraries" section is titled "Tax-Aide: Training and Tax Law" and shows "8 items". Five folder icons are displayed in a row, labeled "A - Training Resources", "B - Tax Return Reference Mat...", "C - Tax Law", "D - State Tax Assistance Pro...", and "E - Prior Year Tax Return Refe...". Below the folders are three document thumbnails. The first thumbnail, titled "Catalog of Materials Nov 2021", is circled in orange. The second is "Change Log Training and Tax..." and the third is "Table of Contents - Tax-Aide ...". A vertical "Need Help?" button is on the right side of the page.

Inside the “Red” folder

The screenshot displays the AARP Foundation Tax-Aide website. At the top left is the logo with the tagline "Free tax assistance for those who need it most". A search bar contains the number "4012". The user profile "ALFRED RICCIARDI" is visible in the top right. A navigation menu includes "Home", "Dashboards", "Reports", "Contacts", "Manage Reimbursements", "Orders", "Libraries", "Training", "Volunteer Hours", and "More". A vertical "Need Help?" button is on the right edge.

The main content area is titled "Libraries" and "Tax-Aide: Training and Tax Law" with "8 items". It features five folder icons labeled "A - Training Resources", "B - Tax Return Reference Mat...", "C - Tax Law", "D - State Tax Assistance Pro...", and "E - Prior Year Tax Return Refe...". Below these are three document thumbnails. The middle thumbnail, titled "Change Log Training and Tax...", is circled in orange. It shows a table with columns for "Date", "Description", and "Status".

Date	Description	Status
11/15/2021	Added new training materials for 2021	Active
11/15/2021	Updated training materials for 2021	Active
11/15/2021	Added new training materials for 2021	Active
11/15/2021	Updated training materials for 2021	Active
11/15/2021	Added new training materials for 2021	Active
11/15/2021	Updated training materials for 2021	Active
11/15/2021	Added new training materials for 2021	Active
11/15/2021	Updated training materials for 2021	Active
11/15/2021	Added new training materials for 2021	Active
11/15/2021	Updated training materials for 2021	Active

Inside the “Red” folder

The screenshot displays the AARP Foundation Tax-Aide website. At the top left is the logo with the tagline "Free tax assistance for those who need it most". A search bar contains the number "4012" and a user profile for "ALFRED RICCIARDI" is visible. A navigation menu includes "Home", "Dashboards", "Reports", "Contacts", "Manage Reimbursements", "Orders", "Libraries", "Training", "Volunteer Hours", and "More". A vertical "Need Help?" button is on the right. The main content area is titled "Libraries Tax-Aide: Training and Tax Law" with "8 items". It features five folder icons labeled "A - Training Resources", "B - Tax Return Reference Mat...", "C - Tax Law", "D - State Tax Assistance Pro...", and "E - Prior Year Tax Return Refe...". Below the folders are three PDF documents: "Catalog of Materials Nov 2021", "Change Log Training and Tax...", and "Table of Contents - Tax-Aide ...". The "Table of Contents" document is circled in orange.

Inside the “Red” folder

The screenshot shows the AARP Foundation Tax-Aide website interface. At the top left is the AARP Foundation logo and the 'TAX-AIDE' brand name. A search bar contains the text 'scope manual'. The user's name 'ALFRED RICCIARDI' is visible in the top right. A navigation menu includes 'Home', 'Dashboards', 'Reports', 'Contacts', 'Manage Reimbursements', 'Orders', 'Libraries', 'Training', 'Volunteer Hours', and 'More'. Below the menu, the breadcrumb path is 'Libraries > Tax-Aide: Training and Tax Law > B - Tax Return Reference Materials > Return Preparation Resources'. The main heading is 'Current Year Intake Booklet' with '3 items' listed below. Three PDF thumbnails are displayed, each titled 'TY21 Tax-Aide Intake Booklet...'. The thumbnails show the first page of the booklet, which includes sections for 'Introduction & Quality Review Sheet' and 'How to Administer/Enter a Verification or Contact'.

■ Inside the “Red” folder

Questions



Comments



Arizona AARP Foundation Tax-Aide
Free tax assistance for those who need it most.

Home About Us Taxpayer Info Volunteer Donate Contact Us Login

Welcome to Arizona Tax-Aide

Get your taxes done. For free.

With over 1,100 volunteers across Arizona AARP Foundation Tax-Aide takes the stress out of tax time with personalized, IRS-certified tax preparation. And it's completely free.

AARP Foundation
For a future without senior poverty.

Tax Record Envelope for the 20__ Tax Year
Please keep these records.

AARP Foundation TAX-AIDE
Free tax assistance for those who need it most.

Thank you for using our services and please come visit us again. AARP Foundation Tax-Aide is also available year-round to assist you for the remainder of the tax filing season.

About AARP Foundation
AARP Foundation works to end senior poverty by helping vulnerable older adults build economic opportunity and independence. In AARP's strategic change, we serve...

Let us help you get the best possible results on your tax return! Our volunteers are IRS-certified every year to ensure they know the current U.S. tax code.

AARP Foundation Tax-Aide helps low to middle income taxpayers file personal tax returns for free. We focus on taxpayers 50 and older, but AARP membership is **not** required.

Privacy + Terms

AZ Tax-Aide Web Site

<https://aztax-aide.org/>

AZ Tax-Aide Site

Arizona AARP Foundation Tax-Aide
Free tax assistance for those who need it most.

MAIN Administration & Sites Tax Preparation ... Logout

Welcome to Arizona Tax-Aide

Arizona Taxes
Chromebooks and Tech
Tools & Info
Training and TaxSlayer

the best
our tax
are IRS-

certified every year to ensure they know the current U.S. tax code.

AARP Foundation Tax-Aide helps low to middle income taxpayers file personal tax returns for free. We focus on taxpayers 50 and older, but AARP membership is **not** required.

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AARP Foundation
For a future without senior poverty.

Tax Record Envelope for the 2021 Tax Year

AARP Foundation TAX-AIDE

Free tax assistance for those who need it most.

Apply for the exciting volunteer and preparation work at an AARP Foundation Tax-Aide site or apply for your complete support and the preparation work at an AARP Foundation Tax-Aide site.

About AARP Foundation
AARP Foundation is a 501(c)(3) nonprofit organization. We are a member of the AARP network of organizations. As AARP's charitable affiliate, we are

8:50 AM
11/24/2021



Arizona AARP Foundation Tax-Aide

Free tax assistance for those who need it most.

MAIN Administration & Sites ▾ Tax Preparation ▾ ... Logout

Arizona Tax Information

This volunteers-only page provides Arizona-specific income tax tools and information for tax preparers.

▶ Ancestors Exemption

▶ AZ Tax Help

▶ Community Property

▼ County Assessor & Treasurer Links

▶ Intake/Interview – AZ Supplement

▶ Local Sales and Vehicle Taxes

1. [Apache County](#)
2. [Cochise County](#)
3. [Coconino County](#)
4. [Gila County](#)
5. [Graham County](#)
6. [Greenlee County](#)
7. [La Paz County](#)
8. [Maricopa County](#)
9. [Mohave County](#)
10. [Navajo County](#)
11. [Pima County](#)
12. [Pinal County](#)
13. [Santa Cruz County](#)
14. [Yavapai County](#)
15. [Yuma County](#)



AZ Tax-Aide Site

The screenshot shows a web browser window displaying the Arizona AARP Foundation Tax-Aide website. The browser's address bar shows the URL: <https://aztax-aidе.org/az-tax-aidе-volunteers-website/tools-and-info-for-volunteers/>. The website header features the Arizona state flag logo and the text "Arizona AARP Foundation Tax-Aide" with the tagline "Free tax assistance for those who need it most." Below the header is a navigation menu with links for "MAIN", "Administration & Sites", "Tax Preparation", and "... Logout".

Tools and Info for Volunteers

This volunteers-only page provides the tools and information useful in actually preparing tax returns for our clients.

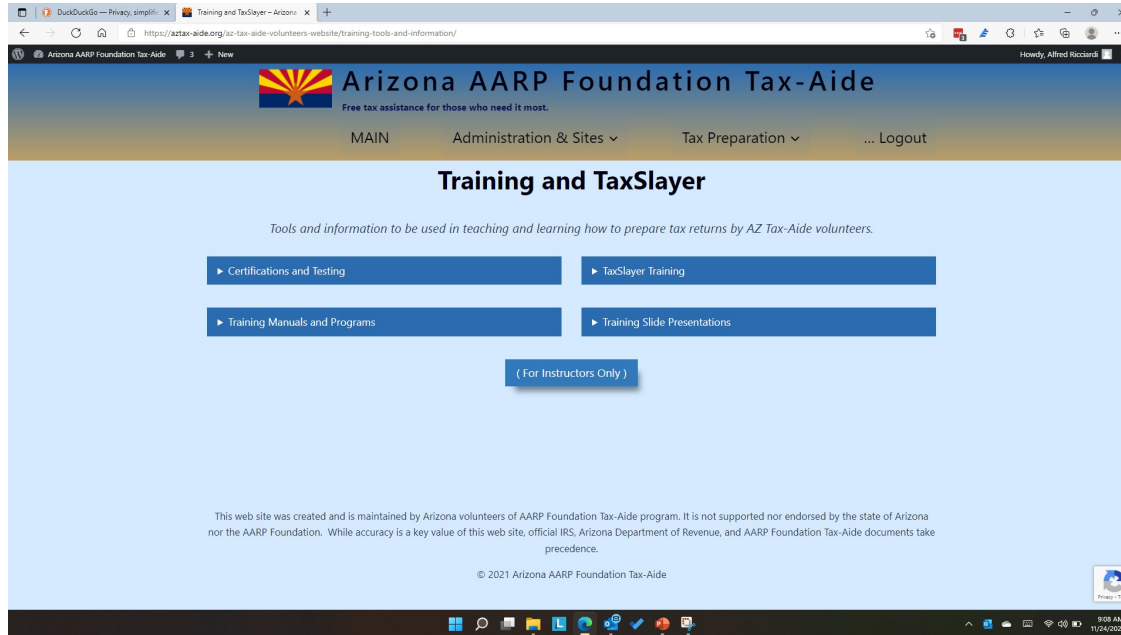
- ▶ Bogart Tools
- ▶ Handouts, Worksheets and Guides
- ▶ Manuals & Publications
- ▶ Other Links & Calculators
- ▶ State Tax Assistance Program (STAP)
- ▶ Tax Year 2019
- ▶ Tax Year 2020

This web site was created and is maintained by Arizona volunteers of AARP Foundation Tax-Aide program. It is not supported nor endorsed by the state of Arizona nor the AARP Foundation. While accuracy is a key value of this web site, official IRS, Arizona Department of Revenue, and AARP Foundation Tax-Aide documents take precedence.

© 2021 Arizona AARP Foundation Tax-Aide

The browser's taskbar at the bottom shows the time as 8:59 AM on 11/24/2021.

■ AZ Tax-Aide Site



Questions...



Comments...

